AOGP TERMS AND CONDITIONS OF TRAINING

These are the defined below terms and conditions by which AOGP agrees to provide training to the participants.

In these terms and conditions:

- AOGP is referred to as ‘we’, ‘our’ or ‘us’;
- The ‘Participant’ is the person who has enrolled by completing an enrolment form either online or via email.
- The ‘Training Event’ is the training course chosen by the Participant at the time that the Participant enrolls.

1.1 Enrolment
By enrolling for a Training Event, the Participant acknowledges and warrants to us that he or she is lawfully entitled to enrol in the Training Event and that he or she holds all the necessary qualifications that are required in order to participate in the Training Event.

2.1 The participant’s obligations
By enrolling for a Training Event, the Participant:

- Accepts that the training offered during the Training Event will be provided in accordance with these terms and conditions.
- Acknowledges that the information the Participant has provided to us in connection with his or her enrolment for a Training Event is true and correct at the time the information was given.
- Undertakes to be responsible for the payment of the applicable enrolment fees for the Training Event.
- Agrees to release of photographs in which they feature for use by AOGP. This may include website, online learning environment, newsletters, annual reports and other marketing and promotional material.

3.1 Maximum and minimum number of Participants
We may specify the maximum and minimum number of participants that we require in order to hold a Training Event.

Places for Participants at each Training Event will be allocated in the same order in which the enrolments are received by us, apart from participants who have
purchased AOGP Fellowship Exam package, who will be provided with priority enrolment at events that are related to exam preparation.

The Participant acknowledges that if the number of enrolments is lower than the specified we shall be entitled to cancel the Training Event.

If a Training Event is cancelled then the Participant will be notified concerning the cancellation as soon as practicable after the cancellation occurs and shall receive a refund of the fee he or she paid prior to the cancellation.

4.1 Payment
In order to secure a booking the Participant will need to make payment either through the event booking website or contact AOGP for EFT details.

5.1 Cancellation by the Participant
If the Participant is unable to attend a Training Event for which he or she has enrolled then the Participant must notify us by email or in writing as soon as possible of his or her inability to attend.

If the Participant notifies us of his or her inability to attend more than 10 working days prior to the Training Event then the Participant shall have the choice of either a full refund or his or her enrolment fee or the Participant may transfer to other training events of equal value, that are then open for enrolment.

If the Participant notifies us of his or her inability to attend less than 10 working days prior to the Training Event then the Participant will not be entitled to a refund and may not transfer to any other training event which is open for enrolment except with our express written consent.

5.2 Cancellation by us
We may cancel the Participant’s enrolment in the Training Event at our discretion provided that if we do so then any enrolment fee that the Participant has paid prior to the cancellation will be refunded to the Participant.

We shall not be liable for any costs or losses actually or potentially incurred by the Participant as a direct or indirect result of our cancellation of the Training Event.

5.3 Deposit refunds
Where a Training Event requires the payment of a deposit by the Participant, this deposit will be refunded in full upon confirmation of the Participant’s attendance at the Training Event. The refund will be issued to the original payment card, and may take up to 14 business days to clear. If the Participant does not attend, and does
not provide 48 hours’ notice of non-attendance to AOGP, the deposit may not be refunded.

6.1 Intellectual Property
The Participant acknowledges that we own or are entitled to the use of all intellectual property contained in any training materials provided to the Participant during the Training Event or otherwise. Any such material cannot be copied or distributed in either electronic or paper form without our prior written consent.

7.1 Terms and conditions specific to participants who purchased the AOGP Fellowship package

a) Training Event Cancellations
For participants who purchased AOGP’s Fellowship Exam package, AOGP will provide them with priority access to the Training Events of their choice. Once they have enrolled into the selected Training Event, the above cancellation clause (5.1 and 5.2) applies, and any refund of the fee will be based on the cost of the workshop as packaged, which may be lower than that of the Training Event if it were purchased independently.

b) Unlimited phone support
Under the ‘Ultimate Fellowship Exam package’, an AOGP Medical Educator will be available between 9am and 9pm, 7 days a week to respond to questions related to exam preparation.

8.1 Acceptance of Terms and Conditions on behalf of others
Where the participant enrols in a Training Event on behalf of one or more other person/s, the participant accepts these Terms and Conditions of Training on their behalf.

9.1 Modification of these terms and conditions
We have the right to modify these terms and conditions at our discretion at any time and from time to time without giving specific notice to the Participant. If this occurs, then a modified copy of the terms and conditions will be uploaded to our website as soon as reasonably practicable after any such modification.

10.1 Complaints, comments and compliments
AOGP is committed to the provision of quality service to its customers, and regards complaints as an opportunity to improve practices and procedures, as well as to resolve matters. All participants can make a complaint, comment or compliment in a number of ways:
• Complete evaluation form which is provided at the end of every webinar or workshop
• Phone: 08 8366 3100
• Email: info@aogp.com.au

11.1 Disclaimer
AOGP, its employees, officers and agents (collectively, AOGP) make no representation or warranty, express or implied, concerning the accuracy, suitability or fitness for purpose of any training or other material provided to the participant by any means and at any time and/or any applications on or linked to its website (Material).

The Material is provided only for the purposes of education and training and may not be used for any other purpose.

AOGP does not sponsor or endorse the Material but provides it for the participant’s use, solely at their own risk and the participant will only access and use the Material on this basis.

The participant is solely responsible for ensuring the accuracy, completeness and suitability of the Material for its intended purpose and that AOGP has no liability to the participant in respect of the Material.

The Material is subject to change without notice and the participant has no claim against AOGP in relation to any such change.

If the Material is in electronic form, then AOGP does not warrant that the Material is free from infection by any electronic virus and the participant will have no claim against AOGP in relation to any such virus.

By providing access to the Material, AOGP does not authorise any infringement of any intellectual property rights belong to any third party in relation to the Material.

In consideration for AOGP providing the Material and permitting the participant to access the Material, the participant agrees to indemnify and keep indemnified AOGP in relation to any claim against AOGP arising from or connected with the participant’s access to or use of the Material.

You acknowledge that AOGP may revise the terms of this disclaimer at any time without notice.